



Patriot Act screening: Required next steps

Recently, you may have received a letter from BenefitWallet® regarding the USA Patriot Act screening for your Health Savings Account (HSA). Our attempt to verify information provided to us during the enrollment process was inconclusive. Therefore, you must submit additional documentation. Please refer to the letter you received to determine which documentation is required.

1 You can validate an address quickly and easily online:

- Login to mybenefitwallet.com
- Go to your member profile and update the necessary information

2 To validate a Social Security Number (SSN), please provide one of the following:

- Social Security card
- Government-issued photo ID
- State or Federal tax return
- Employer-issued W-2 Wage and Tax Statement

3 To validate a date of birth, please provide one of the following:

- A driver's license
- U.S. Passport
- Birth certificate
- State identification

4 To validate a name, please provide one of the following:

- A Social Security card
- U.S. Passport
- Birth certificate
- Marriage certificate
- Divorce decree
- Legal name change certificate
- State identification

We care about your privacy. All copies of the documents you submit are reviewed by authorized personnel in a secure environment.

Documents can be submitted online by logging into your account.

If you have any questions, please call the BenefitWallet Service Center at **855.234.7722**.

Patriot Act:

Frequently asked questions

What is the USA Patriot Act?

Established by the Federal Government after 9/11 to help fight the funding of terrorism and money laundering, the USA Patriot Act requires all financial institutions to obtain, verify and record information that identifies each person who opens an account. BenefitWallet® complies with this requirement for all Health Savings Accounts (HSAs).

What is the verification process?

BenefitWallet's HSA custodian, The Bank of New York Mellon, will attempt to verify your identity during the account opening process. If the verification process is deemed "inconclusive", you will be sent a request for additional information.

What are examples of acceptable documentation?

- **Address validation:** A driver's license, state identification, bank statement, or a current phone or utility bill displaying the input address
Must be a residential address, not a P.O. Box
- **Social Security Number:** A Social Security card
- **Date of birth:** A driver's license, U.S. Passport, birth certificate, or state identification
- **Name validation:** A social Security card, U.S. Passport, birth certificate, marriage certificate, divorce decree, legal name change certificate, or state identification

What else should I know?

- If you must provide additional verification information, be sure to only submit copies, **not originals**
- If you submit a copy of your U.S. Passport for identity verification, please note the following:
 - Include **both** the passport page with the passport ID number **and** the page where the address is presented (these are separate pages on the U.S. Passport)
 - Address must be handwritten on the passport
- Your documents are reviewed by authorized personnel in a secure environment

How quickly should I submit information?

You have 10 days to submit documentation. Log on to mybenefitwallet.com, click on **Contact Us** and then **Account Holder ID Docs** to upload the requested information.

If you do not take action, your HSA will be closed after 90 days and will not be reopened until you provide the necessary information.

Who do I contact with questions?

If you have questions about this process please call the BenefitWallet Service Center at **855.234.7722**.