

# **Registration and security** for the BenefitWallet+ app



### Set up the Benefitwallet<sup>®</sup> + app so it's there when you need it

Download the BenefitWallet+ app from the 1 Google Play Store or App Store.



## Download on the App Store

### Choose **Register**. 2

- 3 Enter the requested information.
- 4 Follow the instructions to authorize access to your account.

If you have more than one BenefitWallet account, you can access all your accounts using the same User ID and password.

### Safeguard your account

BenefitWallet is committed to helping you keep your account secure. To keep security controls tight, accessing your account or recovering a lost password may require some additional steps.

The first time you sign into the app, you'll need an email on your BenefitWallet account and a security code.

- Don't have an email on your account? Do this:
  - Log into to your account.
  - Choose **My Account**.
  - Locate Email Addresses and choose Edit.
  - Enter your email address.

- The app will email you a security code.
  - Enter the security code immediately.
  - The code is only good for a limited time.

### Important security actions

- Go to the My Profile section of your BenefitWallet account.
- Under the **My Account** ensure the following are up-to-date:
  - Email address
  - Cell phone number
  - Mailing address
- Make sure you have security questions listed.
- Make sure you have a Pin listed under Security Options.

### Locked out from your account online?

- Call 877.472.4200 to reset your password.
- You will need the same info you provided the first time you logged into your account.
- If your information doesn't match our records, we'll mail you a security code to the address listed on your file.

### We're here to help

Visit mybenefitwallet.com or call the BenefitWallet Service Center at 877.472.4200.